

Care Services Efficiency Delivery National Events 2007



Council Support makes CSED events a great success

Care Services Efficiency Delivery (CSED) held two national events in Manchester on 30th October and in London on 6th November to provide a platform for councils keen to demonstrate the benefits they have achieved from implementing and utilising CSED's initiatives and tools.

In anticipation of the challenges of the Comprehensive Spending Review, the 'CSR: What CSED Can Do For You' events proved popular with over 200 council delegates in attendance.

Council exhibitors presented their experiences of working with CSED and then hosted their own stands in a "solution room" exhibition area based on CSED's 12, easy to implement efficiency generating initiatives and its six key programme work streams.

Positive feedback from council delegates confirmed the value of the events as a **great opportunity to hear directly from council colleagues about the efficiency successes they are achieving by implementing CSED's collaboratively developed workstreams, initiatives and tools.**

CSED's workstreams, initiatives and tools collaboratively developed with councils are designed to provide an end-to-end solution for efficiency improvements in adult social care. Councils displaying their efficiency saving experiences at the CSED National Events were **Sutton, Leicestershire, Brighton, Barnsley, Oldham, Coventry, Worcestershire, Dudley, Greenwich, St Helens, BANES, Oxfordshire, Bolton, Brent, Salford, Warrington, Barnsley, Cambridgeshire, Leicestershire, Sheffield, Liverpool, Bolton, Barnsley, Lancashire and Oldham councils.**

A host of stakeholders were also in attendance throughout the events including Government representatives, Regional Centres of Excellence, Third Sector representatives, PCTs, CSIP, and support providers Quickheart and CACI.

CSED would especially like to thank the two keynote speakers, **Mr Richard Jones**, Executive Director, Adult and Community Services, Lancashire County Council and Chair of ADASS North West region and **Mr John Bolton**, Director of Community Services at Coventry City Council.

John will be the new head of Strategic Finance in the Department's Social Care, Local Government and Care Partnerships Directorate from the new year.

Richard Allman, CSED's Programme Director said, *"I am really encouraged by the energy and enthusiasm displayed by the councils – which augers well for the future. There is still a lot of hard work to be done but we are on the right track and we look forward to continuing our work with councils into the future"*.

"A huge amount of informative and practical information and guidance was packed into the presentations and you had obviously worked very hard to successfully coordinate the solutions room and presentations from other councils. I left the event with a briefcase full of workstream updates and toolkits which I am already planning how to best use in assisting and energising projects currently underway at Warwickshire council". **Gill Jowers**, Service Development Manager, Adult, Health and Community Services Directorate, **Warwickshire County Council**

"I have been with the council for 17 years and that's the best event I or my teams have ever been on". **Dave Roddis**, Implementation Manager, **Rotherham Metropolitan Borough Council**

Delegate responses to our question "What did you get out of today" included:

"A huge amount of inspiration"

"Ideas to take back, new projects to start"

"New initiatives were extremely interesting"

"A positive opportunity to learn from others"

"Good networking"

"Motivation, Thank you!"

"Comprehensive, excellent briefings on the state of the nation – very helpful indeed"

CSED's workstreams, initiatives and tools are available on request at: www.csed.csip.org.uk

CSED is working in partnership with Councils, Care Services Improvement Partnership and the Department of Health to support the delivery of real efficiency gains and to improve the quality of care