

# RIEP Progress Update

RIEP Name: East Midlands Improvement and Efficiency Partnership

Date: December 2010

## 1 Headlines:

- The EM IEP has enabled local authorities across the region to deliver a total of £72.46m efficiency savings (£70.56m cashable and £1.9m non cashable), since the 1<sup>st</sup> April 2008, through the 2008/11 EM IEP Efficiency & Improvement Programme of project funding, partnership support and capacity building activities. The EM IEP is predicting delivered efficiency savings to rise to £78m by 31<sup>st</sup> March 2011. As projects are completed c£252m cashable and c£29m non cashable efficiency savings are predicted to be delivered over the next five years.
- In addition significant improvement to service delivery has also been achieved through EM IEP Programme support. This is showcased in 37 films and 55 case studies published on the EM IEP website

## 2 Partnership Update:

At their meeting on 26<sup>th</sup> November the EM IEP Board reviewed a number of options for the future of efficiency and improvement activity within the region post March 31<sup>st</sup> 2011. The EM IEP Board Agreed a Members sub group/Board continues under the overall governance arrangements approved for East Midlands Councils, with a specific remit focused upon the improvement, efficiency and productivity agenda post March 31<sup>st</sup> 2011, utilising residual EM IEP resource.

## 3 Efficiency Update:

The EM IEP has supported the region's local authorities to deliver the £72.46m savings in the following areas:

- £40.30m - Smarter Procurement
- £8.73m (includes £1.3m non cashable) - EM Property Alliance
- £4.53m - Commissioning Adult Care using the Care Funding Calculator
- £4.00m - EM Lawshare
- £3.19m - Midlands Highway Alliance
- £4.70m - Single Persons Discount Reviews
- £1.95m (includes £0.6m non cashable) - Transformation of Adult Social Care Systems and Process
- £1.23m - Commissioning for Children in Care
- £3.03m - Business Transformation
- £0.39m - Commissioning Care Services for Adults with High Support Needs
- £0.41m - Shared Services

## Efficiency Challenge Programme

- **Waste Project** - Three good practice case studies, showcasing Waste Collection Services, have been published these examine how North Kesteven DC, Rushcliffe BC and Erewash BC are able to achieve high performance standards whilst keeping spend down. On the 18th November the EM IEP delivered a free regional event 'Improving Efficiency in Waste Collection Services' for councillors, directors, heads of service and operational managers of Environmental Services. EM IEP is also facilitating a number of 'Target Costing' working group meetings, where officers are looking at driving out efficiencies within their waste services. In the new year the EM IEP will be running a free 'Contract Management Training' workshop for waste officers.
- **LEQ Project** - Councillors and officers from across the region attended the 'Improving Efficiency in Local Environmental Quality' event showcasing the 'Efficiency Report 1' which explored non-cashable savings that could be delivered at an operational level and 'Efficiency Report 2' which explored the cashable efficiencies that can be gained from operations through strategic and radical approaches. Four good practice case studies have been published showcasing Local Environmental Quality Services in Mansfield DC, Chesterfield BC, North Kesteven DC and Bassetlaw DC.
- **Culture & Sport Improvement Toolkit (CSIT)** - is continuing to make strong progress, particularly in piloting the new 9<sup>th</sup> Efficiencies benchmark. Local authorities from all the sub-regions are engaged and 22 authorities have completed the Peer-Led Challenge training element. Work has begun with KPMG to produce a clear, accurate picture of LA culture and leisure spend and develop a methodology for identifying cashable savings. Alongside this work, a Local Improvement Advisor has been contracted to deliver Options Appraisal training.
- **Banking Reviews** - 10 LAs to date have identified potential savings of £217k.
- **Facilitated Efficiency Challenge** – LAs are continuing to use this challenge process to develop their efficiency action plans.

## **3a Programme level regional update:**

### **Children & Young People's Services Programme**

- **Tackling High Cost Residential Placements Project**– following the successful completion of the regional framework, which is on track to deliver £10m savings, a new work programme has now started to use the combined purchasing power of the nine LAs to secure major savings.
- **Leadership Roles for Tackling Childhood Obesity Project** – a pilot is being developed for the range of Children's Trust partners to underpin a more effective multi-agency approach to tackling obesity in a co-ordinated way.

### **Adults Social Care Programme**

- **Telecare Project** - it is predicted that £3m efficiency savings will be delivered through the (Joint RIEP and NHS/DH funded) five regional projects to promote joint working across social care and health. The objective is to deliver cashable savings by embedding Telecare as part of mainstream pathways. (1) Derby City Council is providing 'Fast-track' assessment and installation service of Telecare equipment to people living with dementia. (2) Leicestershire County Council will use Telecare to support 50 adults with dementia to remain living at home independently. (3) Lincolnshire County Council have an innovative proposal to drive changes in the provision of housing, care and support for people with a learning disability. The two aspects of this project fit together and provide a clear pathway to achieving maximum levels of independence. (4) Nottingham City Council will use Telecare to support greater independence and reduced risk for people with a learning disability in Nottingham. (5) Rutland County Council has formed a three-way partnership project between health, social care and housing. It will enable assessment of 150 people who either live in warden-aided accommodation or are supported by floating wardens. Tenants will then be provided with a range of appropriate equipment as part of a joint prevention approach.

### **Equality and Diversity Programme**

- **Equality & Diversity Programme** – the evaluation of this programme has confirmed that the tailored activities increased the knowledge and engagement of members and officers and motivated them to return to their authorities with new, innovative ideas for improvement.

### **Community and Neighbourhood Development Programme**

- **The Big Society** – a free 'The Big Offer' support package for communities, councillors and public sector colleagues. This programme is creating a lasting legacy of work which supports the 'Big Society' by transferring skills and knowledge to activists in communities. The programme consists of 6 practical learning modules for community groups and activists covering the Big Society; Community Research & Planning; Productive Places; Partnership Working; Conflict Resolution and Community Leadership.
- **Approach to Localism** - Lead Local Improvement Advisers are working with district councillors, parish councillors and local communities in Bolsover and West Lindsey District Councils to develop their approach to localism and to enable them to operate more effectively together in the new environment.
- **Scrutiny** - workshops are being developed for members to raise awareness of the new government white paper "Equity and Excellence – Liberating the NHS" and to provide them with an understanding of the government's plans to transfer health improvement to local authorities so that they can develop a plan of action to accommodate the changes.

### **Economic Growth Programme**

- **Local Letting Agency** – 'Dash 2 Rent' was launched on October 11<sup>th</sup> 2010 and is now going from strength to strength. The initial pilot includes Derby City Council, four Derbyshire district councils and a private property landlord, Derventio Property Management Service. The good practice, efficiency savings and collaborative working is gaining recognition all across the country and is also being presented at the Westminster Briefing during December.

### **Climate Change Programme**

- **Planning to Adapt Programme** - is a region-wide programme that includes all EM local authorities. This programme has provided a support package that has enabled LAs to accelerate the process to improve resilience to severe weather impacts. The EM IEP is also developing project tools to roll out in the North East Region.
- **EM Carbon Management Programme** - has been completed in 9 districts in Leicestershire and Lincolnshire and Leicester Fire Authority. 10% year on year carbon savings have been identified, equating to £1.2m.

### **Business Transformation Programme**

- **Organisational Diagnostic Project** - the Derby City DECATS project, funded through regional and Derbyshire SRP allocations, has delivered £557k of savings through improved vacancy management. Phased implementation is continuing, alongside a Council-wide programme of transformation and restructuring.
- **Recruitment Portal Project** - The regional recruitment portal is due to go live in January 2011 with 9 authorities in the first wave, and a further 29 authorities planning to participate.

### 3b Programme level sub-regional updates:

#### Nottinghamshire

- **Shared Intelligence** – A fourth customer insight project is focussing on NEET and Teenage Pregnancy.
- **Common Approach to First Point of Contact** – The Nottinghamshire Customer Service Network are developing a countywide vision for partnership activity to transform customer service.
- **Procurement** – A joint e-tendering solution has been procured for Nottinghamshire local authorities with other collaborative procurement projects reaching conclusion which include; a web content management system, fleet management software, accident reduction data software, performance software and waste management system.
- **Lean Thinking** – The lean project has trained over 100 people and has commissioned five lean projects to ensure the skills are used to release efficiency savings.
- **Member Development** – An elected Member training programme is established. Member appraisals are planned.
- **Green Projects** – The SRP is continuing to support projects to reduce CO<sub>2</sub> emissions and greening campaigns.

#### Derbyshire

- **Joint Pest Control ALMO Project** - is a pilot scheme between 4 local authorities to deliver a joint pest control service. Efficiencies already identified are expected to raise £20,000 per year from the current year onwards. In addition unified and higher charges will increase income, which is estimated at £30,000 per year from 2010/11.
- **Community Forums Project**- 342 officers, councillors and residents from 11 different authorities have attended 5 training modules. A detailed evaluation report has been produced with very positive feedback indicating there is a demand for more community development training across Derbyshire.
- **Derby Workstyle Project** - archiving of materials offsite has generated a cost avoidance of £109,315 for 2010/11. The storage of materials offsite has also freed up space that can be used for staff and resulted in a structured, auditable process that tracks access and use of archive materials that complies with data protection rules and regulations to reduce the risk of litigation. Printer rationalisation has also reduced paper usage by 33%.
- **Improving Equalities and Diversity Project** - six Garnett Theatre 'Embracing Diversity' events have taken place with almost 300 attendees in total. Feedback has been extremely positive with 96% of attendees saying they would recommend the event to colleagues. Attendees have better awareness and understanding of equality and are more aware of other people's views, needs and religion.

#### Leicestershire/Rutland

- **Partnership Programme Management Project** - A training programme for Board Members, to support councillors in their role on Programme/Project Boards, has been delivered. The training comprises of a Programme/Project Manager development framework to identify skills and experience gaps. A training provider worked with a group of councillors in developing the introductory course, the course focuses on developing the skills and knowledge of councillors to support their governance, scrutiny and champion their role on Boards.
- **Streetlight Dimming Project** (inc. part-night switch off) - progress is being made with the Leicestershire and Leicester project, consultation with local communities and the emergency services has been undertaken to gain an understanding and agreement on which lights will be affected. In addition lower wattage lanterns are to be installed within Leicester City.

#### Lincolnshire

- **Home Energy Lincolnshire Partnership (HELP) Project** - is delivering in excess of expectations. Nearly 900 measures (cavity wall or loft insulation) have been installed in the first two full months of activity.
- **Smart Metering Project** is progressing with academies now been included in the school roll out.

#### Northamptonshire

- **Buying Energy Efficiently in Northamptonshire Project** - has so far realised a 12 month cashable saving of £341,000 for the 5 participating sub-regional authorities.
- **Community Benefits in Procurement Project** - has developed a web hosted service, SupplyMyCouncil, which supports authorities and suppliers to improve the economic, social and environmental prospects for their local communities. This web hosted service is suitable for regional and potential national rollout.
- **Northamptonshire Sexual Assault Referral Centre Project (SARC)** - the project has improved interview facilities for the SARC, providing a one stop shop approach to help victims of serious sexual violence. Funding has delivered enhanced interview facilities in line with national standards and requirements, including provision of medical and forensic review and training facilities, which will deliver savings c£100k per annum.

#### **Next period:**

To ensure that 'good practice' and learning are not lost the EM IEP has produced 37 films showcasing EM IEP projects and published 55 'good practice' case studies. In addition, as each project is completed a project benefits report will be compiled outlining the project benefits delivered and lessons learnt. These are available on the EM IEP website, however, to ensure sustainability of the information they will also be published on the LGID Knowledge Hub.