

Joint Improvement Partnership News

Improving Adult Social Care Together in the East Midlands

Working Together For Change

See page 8 for more

The East Midlands's
quarterly
Adult social
care newsletter

Edition Three
July 2010



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The East Midlands Joint Improvement Partnership is made up of the following partners:



Welcome...

News

Welcome to the third edition of the Joint Improvement Partnership newsletter.

This newsletter is aimed at keeping all those interested in social care informed of the partnership's latest developments, news, views and publications.

In this edition you will find articles highlighting some of the good work within the region, such as how Lincolnshire have developed a workforce strategy to support delivery of its Putting People First Programme and how we have ensured that Dignity in Care continues to be at the heart of our services.

If there is anything you would like us to consider including in any future editions, please do not hesitate to contact the editorial team – details at the end of this newsletter.

I hope that you will find this newsletter informative and a useful means of sharing and promoting the work you are all involved in.

Best wishes,



Chair of the Joint Improvement Partnership
Director of Adults and Communities
Leicestershire County Council



Festival of Ideas

Joint Improvement Partnership News

On 17th March, in Partnership with the East Midlands Joint Improvement Partnership, the Innovation Exchange were in Derby to host an East Midlands 'Innovation for Personalisation: A Festival of Ideas'.

For one day, commissioners of public services and social investors gathered to learn about twelve third sector innovations and help them to develop and strengthen their work.

The **presentations** and **videos** from the projects are now available on the Innovation Exchange web site: (link to <http://innovation-exchange.org/blog/2010/03/festival-of-ideas-in-derby-2/>)



You can watch short videos of all the projects talking about their work, leave feedback on the site and contact any projects you would like to know more about.

There is also a **presentation** on what East Midlands Commissioners and Innovators identified as the current immediate and longer term issues for innovating and personalising social care (link from the word 'presentation' to this web site <http://innovation-exchange.org/blog/2010/03/festival-of-ideas-in-derby-3/>)

Feedback from the day showed that the majority of commissioners and investors thought that the event was extremely relevant to their work, and that the event had put them in touch with people who could help them to meet their work objectives. Likewise, the project leads left with a feeling that the challenges and feedback they received on the day will enhance their work.



Along with a **Twitter** account and Blog, the Innovation Exchange have recently set up a **Facebook Festival of Ideas Group** for participants to stay in touch and provide invaluable support and guidance. Anyone can join these and keep in touch.

The Innovation Exchange are calling each participant to find out about any next steps they are making following the event and will be supporting two of the innovations that were presented to develop further.

For more information contact:

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Transformation of Adult Social Care Programme
Manager

East Midlands Regional Cost Effective Housing Solutions

The Department of Health East Midlands has funded a programme of work to help Local Authorities to deliver cost effective housing solutions for people with learning disabilities with the aim to achieve the national and regional target of a 5% reduction in the number of people with a learning disability who receive residential care in the East Midlands.

The work is being carried out by the Care Services Efficiency Delivery (CSED) team. Their approach is to work collaboratively with Councils, to help better understand how they are using their resources to meet the housing needs of people with learning disabilities. They also identify opportunities to use cost effective housing and assistive technology based alternatives to residential care.

This work follows research evidence in 2007 that many Local Authorities in England are spending more than half their learning disabilities budget on residential or nursing care.



All nine Local Authorities are involved in this work. CSED have completed the analysis for five of these and will have completed the analysis for the remaining four Councils by September. Following the analysis, there will be opportunities for shared learning to overcome difficulties and share good practice around improving the range of cost effective housing options for people with learning disabilities.

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Regional Programme Manager – PSA16: Housing (MH & LD)

Regional Dementia Strategy Programme

The Regional programme of workshops to support the implementation of the National Dementia Strategy was successfully completed in March 2010. Local outcomes include:

- Development of Integrated Care and Support Pathways for Dementia across health and social care.
- Prioritised action plans for dementia services for 2010-2011 and long term plans 2010-2014.
- Dementia clearly featured in all localities' Joint Strategic Needs Assessments (JSNA)

Commissioning

Additional support is now being provided to commissioners to develop and test out business cases for Dementia Services in each locality. The DH regional team, SHA and Care Services Efficiency Delivery Programme (CSED) are collaborating with localities to deliver **Commissioning Surgeries** in each sub locality, and a **Systems Dynamic Modelling** tool is being developed in Lincolnshire to test out business cases using a computer generated virtual whole system. The tool will be available to commissioners across the East Midlands in August.

Workforce Development

On 11th May Local Authorities from across the East Midlands and partners collaborated in a workshop to design an integrated approach to workforce development in dementia care. As a result of the workshop a framework is being developed for the East Midlands that will support development of integrated workforce development strategies for dementia in localities.

In addition Nottinghamshire County Council is testing out a best practice training model developed by Gloucestershire as part of the POPPs programme (Partnership for Older People Projects). The County Council will test out standards, tools and methods of delivering basic level dementia training in care homes and home care in 13 sites across Nottinghamshire. Funding is available to support all other Local Authorities to disseminate the learning from the Nottinghamshire sites within their own organisations. Details to follow shortly.



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Regional Advisor for Older People and Dementia

Achieving a High Quality Workforce to Put People First

Lincolnshire Adult Social Care

Lincolnshire Adult Social Care has developed a workforce strategy and plan to support the delivery of its Putting People First Programme. They are focusing on developing a workforce which will:

- Provide personalised services closer to home giving choice and control to people who use services and their carers
- Have the core skills and competencies to meet the needs of the diversity of people who use services.
- Have transferable skills to be able to respond to the changing needs of adult social care provision
- Identify proactively events and circumstances in the lives of people who use services that may present a risk to their health and well being and know how to get them addressed.

There was a high level of engagement of all stakeholder groups during the consultation phase and the feedback shaped the final draft of the Strategy and Delivery Plan. The need in the future to deliver improved and personalised services while spending less to achieve efficiency savings represents the key challenge!

Lincolnshire Adult Social Care team is to be congratulated on all their hard work which they have now very generously shared across the region!



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Regional Adult Social Care Performance
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Dignity in Care 'Keeping it Real'

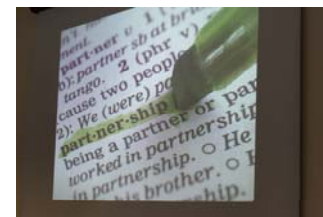
A Regional DH Dignity in Care Event was held on the 2nd June at The Riverside Centre in Derby to bring together key leads across health and social care who have been actively promoting the campaign within their services.

Entitled '*Dignity in Care, Keeping It Real*', the purpose of the event was to celebrate the achievements of these leads in successfully embedding the principles of dignity in care and to also importantly, provide them with an excellent networking opportunity.

A total of 45 people attended on the day from a range of services across the region.



The event opened with fantastic introductions by Bill Nicol, Head of Adult Safeguarding for NHS Derbyshire County and Robert Nisbet, DH Regional Health & Criminal Justice Lead, before kick starting the activities of the day. Against a 'Romeo and Juliet' theme, delegates were divided into 'Montagues' and 'Capulets' and invited to participate in a series of speed dating rounds where a Montague or Capulet had the opportunity to tell the other about their work and how they have introduced dignity in care.



After the speed dating rounds, there was a further opportunity for more 'dating' with group discussion around specific dignity in care related themes including: meaningful activities, safeguarding, nutrition and training, advice and support. The event closed with an action planning session where everyone was asked to identify what they had learnt from their 'dates' during the day and also importantly what they would be taking forward following the event.

Overall the day was a real success and thoroughly enjoyed by all who attended. What was notable about the event was the fantastic enthusiasm and passion which everyone had in ensuring that dignity in care continues to be at the heart of their services.

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DH Partnerships Support Officer

Working Together For Change

Working Together for Change is a process that collates anonymous information from individuals' reviews, support plans or person centred plans, which is then clustered into key themes and developed into action plans. It is not only a great way to identify what we need to ensure is available in the future but also gives providers and commissioners a chance to hear from their customers what is working, not working and about existing provision. The process is fully inclusive, everyone has a chance to vote on the priorities for action.

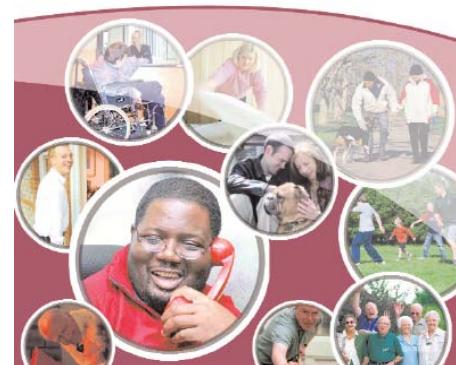
On 2nd July Commissioning Managers, Person Centred Planning and Self Directed Support Leads from across the region came together to hear about the two DH '*Working Together for Change*' pilots that have been running in Nottinghamshire and Northamptonshire and to explore how we could roll the programme out to a wider audience across the East Midlands

In the morning people had the opportunity to hear presentations from the service users, providers, commissioners and PCP teams from both sites and in the afternoon we talked about the areas where we would like to see the programme developed.



Putting **People First**
Transforming Adult Social Care

Working together for change:
using person-centred
information for commissioning



You will find a link on the back pages to the presentations and feedback from the day.

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Contacts and useful information

- ❑ The DH Care Networks website has been merged with the TASC website. Take a look at the **New** Putting People First website: www.puttingpeoplefirst.org.uk

The **East Midlands** pages can be found at www.puttingpeoplefirst.org.uk/Regions/EastMidlands

New on the website today:

Commissioning and Market Development Board papers
www.puttingpeoplefirst.org.uk/Regions/EastMidlands/Workstreams/otherprogrammes/CMDBoard/

Shaping the Market - Learning Disabilities project case studies
www.puttingpeoplefirst.org.uk/Regions/EastMidlands/Workstreams/otherprogrammes/CMDBoard/CMDProjects/LDMarket

PCP - Working Together For Change. The presentations from the Working Together For Change workshop held on 2 July are available
www.puttingpeoplefirst.org.uk/Regions/EastMidlands/Workstreams/otherprogrammes/PCP

- ❑ See this link for information on **regional social care events**
<http://eastmidlands.skillsforcare.org.uk/events/events.aspx>
- ❑ See this link for information on **Dignity in Care**
<http://www.dignityincare.org.uk/>

If there is anything you would like us to consider including in any future editions, please do not hesitate to contact us. We will be happy to accept articles on an ongoing basis. Articles received between editions will be collated and saved for the next edition.

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