

Joint Improvement Partnership News

Improving Adult Social Care Together in the East Midlands

Highlighting Care Funding Calculator!

The East Midlands' quarterly
Adult social
care newsletter

See page 4 for more



Edition Two
February 2010

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The East Midlands Joint Improvement Partnership is made up of the following partners:



Welcome...

Welcome to the second edition of the Joint Improvement Partnership newsletter.

This quarterly newsletter is aimed at keeping all those interested in social care informed of the partnership's latest developments, news, views and publications.

We received some really positive feedback from our first edition and as a result have doubled our circulation list. In this edition you will find some excellent examples of the work that is going on in the region.

If there is anything you would like us to consider including in any future editions, please do not hesitate to contact the editorial team – details at the end of this newsletter.

I hope that you will find this newsletter informative and a useful means of sharing and promoting the work we are all involved in.

Best wishes,



Chair of the Joint Improvement Partnership
Director of Adults and Communities
Leicestershire County Council



Care Funding Calculator saves the region £4.5 Million

The East Midlands Improvement and Efficiency Partnership (RIEP) have successfully funded a project to roll out use of the Care Funding Calculator (CFC) across the region. This provides a free toolkit for adult social care commissioners of Learning Disability, Physical Disability and Mental Health residential and supported living placements. It helps make best use of resources by establishing a 'fair price for care', alongside securing improved outcomes for individuals.

CFC Project Manager, Mihir Trivedi, is working with local authorities to ensure these tools are implemented in a way that compliments their existing strategy and structure, so ensuring a smooth transition that maximises savings.

Since 2008, the East Midlands CFC project has enabled the region's local authorities to deliver savings in excess of £4.5 million, with average price reductions of 21%.

The project has successfully engaged with all nine local authorities, promoting a regional approach of collaboration and information sharing. Under a separate project, work is being carried out to web-enable these tools and to adapt them for use in Children & Young People's placements.

The national development of the CfC was led by the South East IEP and all tools can be accessed on their web site at:

<http://www.southeastiep.gov.uk/categories/adult-social-care-and-services-for-children/projects/care-funding-calculator>

For further information contact Mihir Trivedi:
Email Mihir@hb21.co.uk Tel 07977 160 163

Case Studies

Examples of LAs working to complete National Minimum Data Set for Social Care (NMDS-SC)

Skills for Care East Midlands has produced three case studies showcasing the work local authorities have undertaken in completing the NMDS-SC. The case studies include successful implementation examples by Nottinghamshire County Council, Nottingham City Council and Derbyshire County Council.

Skills for Care East Midlands has 100% local authority engagement with the NMDS-SC and work is well underway with all of them to use the NMDS-SC as the tool to inform their workforce strategies for adult social care.

The NMDS-SC enables the sector to generate statistics regarding the actual workforce delivering social care including qualification levels, vacancy and turnover rates.

If you would like to download these case studies please go to:

<http://eastmidlands.skillsforcare.org.uk/news/NMDSCaseStudies.aspx>

To request hard copies email:

emrc@skillsforcare.org.uk or call 01332 345270

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Carers Delivery Partnership Established

Local Authority and Primary Care Trust staff came together in October for the first meeting of the Carers Strategy Delivery Partnership.

The Partnership seeks to enhance implementation of the national carers strategy by encouraging joint working at local and regional level.

The first meeting was held in Nottingham on 2nd October and featured a presentation from Alex Fox, Policy Director of the Princess Royal Trust for Carers. Alex spoke particularly about the advantages for the health service in paying attention to the needs of family carers. Better support for carers would not only maintain their own health but increase their ability to support the independence of the family member they care for.

Since the meeting, a regional toolkit has been published, profiling good practice across the East Midlands, and providing tools for local authorities and their partners to assess progress in implementing carers strategies.

Paul Mansfield, the regional Carers Project Manager, commented “with the establishment of the Delivery Partnership and the publication of the toolkit, the East Midlands is in a good position to maximise the sharing of good practice. We are also fortunate to have three carers strategy demonstration sites in the region, in Northamptonshire, Nottinghamshire and Derby City, which will provide more useful learning in 2010-2011.”

The toolkit is online at:

<http://www.dhcarenetworks.org.uk/Personalisation/Regions/EastMidlands/Workstreams/otherprogrammes/carers>

For more information contact:

Paul Mansfield, Carers Project Manager
Email: eastmidsCarers@leicester.gov.uk

Empowerment & Protection Conference - 1 December - Pride Park, Derby

The Conference focused specifically on the issue of adult safeguarding and the embedding of the Mental Capacity Act and Deprivation of Liberty Safeguards

County Councillor David Sprason (Cabinet Lead Member for Adult Social Care & Health, Leicestershire County Council) provided the opening address, reiterating the importance of safeguarding as everyone's business and responsibility.

Morning presentations were provided by Lucy Bonnerjea (Department of Health Lead for the "No Secrets' Review"), on 'Safeguarding Challenges' and Sugra Ahmed (a Research Fellow at the Policy Centre of the Islamic Foundation) whose presentation explored 'Faith & Spiritual Capital' and its contribution to safeguarding.

The final morning presentation by Paula Scully, a solicitor at Derbyshire County Council's Legal Department, explored 'Legal Dilemmas in Transitioning Young People to Adult Safeguarding Systems'.

The conference was undoubtedly a huge success and enjoyed by all who attended, particularly evident in the active participation and group discussions which delegates indicated had been particularly helpful in highlighting the diversity of perspectives of those attending.



For more information contact:

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Award Winners!

Holbrook Centre for Autism win National Social Enterprise Award

The Holbrook Centre for Autism, Derbyshire were undoubtedly celebrating this last few weeks following the news of their recent success at the National Social Enterprise Awards - an award ceremony which acknowledges the most successful and inspiring social enterprises in Britain.

Run by the Social Enterprise Coalition - the national UK body for social enterprise - this year's awards were held on the 3rd December at The Royal Institute of British Architects, London.

The Award recognises the fantastic work which the centre have done in increasing the opportunities which young people with autism have in accessing meaningful employment. Founded by a profound frustration as to the lack of opportunity which these young people had in accessing employment, the Holbrook Centre consequently established the charity HOPE

which aims to develop businesses and social enterprises for those with autism and learning difficulties.

The charity's leading business is Perfect Pots which was set up by young people at the centre with a keen interest in horticulture and plants who made the decision to apply their knowledge to the development of a social enterprise selling garden pots and hanging baskets. The students working within Perfect Pots are involved in all aspects of the business process, from advertising and marketing, to accounting and problem solving. Perfect Pots have even conducted their own market research to determine which flowers and colours are the most popular and are also actively involved in the growing of the plants which are then sold to the general public.

Students during a visit to Downing Street to deliver their pots



Students hard at work at the centre



Providing students with invaluable skills which can be applied to future employment, Perfect Pots enables those involved to develop the tools needed in preparation for adult life and importantly has been significant in helping individuals realise their own skills and potential.

For more information contact:

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Valuing Employment Now Regional Launch

The East Midlands regional launch of the national employment strategy for people with learning disabilities “Valuing Employment Now” was held at Trent Vineyard, Nottingham on the 12th November 2009.

This highly successful event was attended by over 330 people from a variety of organisations and areas across the region and included self-advocates, family carers and a variety of professionals representing a range of public, private and voluntary organisations.

The day comprised of keynote speeches, workshops and information stands. The audience heard from national project leads including Susan Allott the interim employment lead, family carers and employers including the NHS, Job Centre Plus and a privately run hotel. They were inspired by a range of people with learning disabilities who told their stories of how they got into employment and the difference it has made to their lives.

Workshops ran throughout the day and covered a multitude of topics including; Leicester Project Search, better off benefits calculations, Access to Work, self-employment, supported employment and social enterprise. There was an entertaining dance and drama performance about jobs and work from ‘Steps for the Future’ drama group.

To keep the proceedings running smoothly the day was expertly chaired by Ian Davies and Amanda Platts, the East Midlands representatives on the National Forum for people with learning difficulties, with support from Councillor Sprason and Helen Mycock.

Leicester Project Search graduates were presented with certificates to congratulate them on being the first to complete a full year’s work trials. They have also been asked to go to London and interview the regional minister Phil Hope about employment, to help them with their questions all the attendees from the day were given the chance to put forward what they thought the students should ask him. The interview is due to take place on the 5th January.

For more information contact:

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EM Valuing People Now
Team



“Steps for the
Future” Drama
Group

Ministerial Visit

Health Secretary Visits Nottingham's Willows Intermediate Care Centre, 20th November 2009

Andy Burnham, the Secretary of State for Health, was extremely impressed with the services of the Willows Intermediate Care Centre, Beechdale, Nottingham after his visit on 20th November 2009.

The Willows which operates as a joint local authority and primary care trust dementia assessment and rehabilitation unit; provides intermediate care and day care facilities; as well as support packages from the Jack Dawe Specialist Home care services.

Staff at the centre explained that a number of individuals who have entered the service with very poor functional ability, have been able to go home with increased mobility, a sense of value and ability to re-engage with the community.

Following his trip around the site the Minister said

"I was extremely impressed with the staff and the services offered by the Willows. Their commitment to person-centred care is evident in the quality of both the home itself and the support packages offered by the Jack Dawe Intermediate Care at home Team. Services such as these are invaluable in helping our older people with care needs to re-engage with their community after an accident or spell in hospital and to carry on living independent and dignified lives".



From November 2008 - November 2009; 348 clients were accepted into older people's health, 237 went on to the Jack Dawe at Home service.

At the end of the service 92% remained in the community, 111 went on to the intermediate care service. At the end of the service 62% remained in the community. 26% of clients were able to remain at home in the last few months of their life rather than being admitted to residential care. The team also contributes to the end of life care.

Judith Horsfall
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Derbyshire has been working hard, with help from CSED, to improve access to their data so that they can provide more timely information for commissioners. In the past most local authorities have found it difficult to provide data in a timely fashion due to the complexity of the service and the number of ICT systems.

Derbyshire has been leading on work which will be rolled out across the East Midlands.

By using an analytical tool developed by CSED they have been able to access more rapidly financial and performance data so that they can show how their money is spent. The information will be used by commissioners to make more informed decisions about how Derbyshire will spend their funding in the next financial year.

Members of the performance team, Louise Sunderland and Michele Chew and Head of Efficiency and Performance Management, David Gurney demonstrated the system to Glen Mason, Director of Social Care Leadership and Performance at the Department of Health when he visited Derbyshire 27th November. Glen was very impressed with the system and has organised a meeting in January to decide how the system can be maintained. He congratulated Derbyshire on all their hard work!



Team members working hard

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Forthcoming Event

Money Can't Buy You Dignity!

Regional Conference, 9am - 4pm, 4th March 2010, Lincoln

On the 4th March 2010, a Regional Dignity in Care Conference will be held at The Bentley Hotel chaired by the Bishop of Lincoln, Rt. Reverend Dr John Saxbee and hosted by United Lincolnshire Hospitals Trust.

The overall theme of the conference will be to reflect on the Dignity in Care Campaign so far, providing those attending with the opportunity to identify the steps which they can make both personally and professionally in ensuring that dignity in care remains prominent.

Enabling individuals to share lessons learned across the region in relation to this campaign, the conference will reinforce the continued responsibility which individuals have in ensuring that dignity is at the heart of everything we do and firmly embedded in our ethos of care.

To express your interest regarding this forthcoming event, please contact Emma King via email at:

emma.king@dh.gsi.gov.uk



Dignity and Safeguarding News

News

Give the gift of time: you can make a difference!

Dignity Action Day is to be held on the 25th February and provides everybody- members of the public and Health and Social Care Staff- with the opportunity to raise the continued importance of dignity in care and the right which people have in care to be treated as individuals, given choice, control and a sense of purpose in their daily lives and provided with stimulating activities.

Providing a memorable day out for people receiving care, the day is organised and supported by the national Dignity in Care Campaign and its stakeholders and reminds everyone that they can make a difference!

By supporting Dignity Action Day you can:

- ◆ Provide someone with an extra special day.
- ◆ Remind society that the dignity of those in your community is not the sole responsibility of health or social care staff- everyone has a role to play.
- ◆ Remind the public that staff have a right to be treated with dignity and respect too
- ◆ Be part of a national celebration and demonstration of solidarity for Dignity in Care

Further information as to how you can be involved in the day can be found by clicking on the following link:

<http://www.dhcarenetworks.org.uk/dignityincare/DAD> where you can access resource packs full of inspirational ideas, useful information and support.

Become a Dignity Champion

If you still haven't signed up as a dignity champion and feel passionate about ensuring that being treated with dignity is a basic human right, please click on the following link:

<http://www.dhcarenetworks.org.uk/dignityincare/BecomingADignityChampion/>

for further information about:

- Signing up as a Dignity Champion
- What Dignity Champions do
- Available support
- Why other people have become Dignity Champions

Developing an East Midlands Approach to Falls and Fractures

Over 60 delegates from across the Region attended the East Midlands Regional Event on the implementation of best practice tariff for hip (fragility) fracture patients on Wednesday 9th December 2009 at The Walkers Stadium, Leicester Medical Directors, PCT Commissioners and Finance Directors, Orthopaedic and Geriatric Lead Clinicians, Ambulance Trusts, National Osteoporosis Society Representative(s), Directors/Commissioners for Social Care and others came together for the regional launch of new national policy and guidance, and to begin the process of developing an East Midlands approach to the prevention and management of Falls and Fractures.

Dr Kathy McLean, Medical Director NHS East Midlands introduced and welcomed the key speakers; the National Clinical Directors for Trauma and Primary Care, and representatives from the NHS Institute, and the Royal College of Physicians audit team. The presentations gave an overview of Falls & Fractures from both the National & Local perspective and demonstrated the need for change. There was advice on how to analyse local care & support pathways and illustrate performance against national benchmarks.

The event highlighted the need for health and social care to give priority to minimising the risk of falls, maintaining bone health and improving patient outcomes following a fall, as defined in the Prevention Package for Older People (July 2009). The most up to date evidence on efficiency gains was provided to support the developments.

Locality workshops in the afternoon gave the opportunity for each area to start the planning process to improve the patient experience along the care & support pathway whilst improving outcomes and productivity.

Delegates finished the day taking back to their organisations high-level action plans, having identified three implementation priorities for their locality, and armed with a Department of Health Memory Stick, which features the day's presentations and a catalogue of useful resources and research to help them in their quest to drive and sustain change.

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Regional Dementia Strategy Programme

News

The Regional programme of workshops to support the implementation of the National Dementia Strategy is now well under way.

Each sub locality has a structured programme of 5 workshops which work to the model developed and supported by the Care Services Efficiency Delivery Programme (CSED). Leads from the Strategic Health Authority and Department of Health East Midlands and locally nominated facilitators deliver the programme. Commissioning and Strategic Managers from Health and Social Care, Housing Departments, providers of services from the statutory organisations, the independent and voluntary sectors and a significantly high percentage of people living with dementia and their carers participate in the workshops. The multi stakeholder approach is based on user/patient centred services rather than being service led.

The interactive workshops are generating commitment and enthusiasm for change that will improve dementia services. In addition to the work produced, delegates are benefiting from gaining mutual understanding of existing services, sharing information and hearing the views of people living with dementia, who are at the heart of helping to shape future services.

The process supports integrated planning and working, and will identify current services, agree what works well, consider if any services should be re-designed or developed and identify gaps in services provided. The underlying principal is to base services around support needs at the different stages of dementia.



Participants of the Leicestershire and Rutland Workshop

The outcomes of the workshops, which are due to end in early March 2010, will be Locality developed Integrated Care and Support Pathways for Dementia, and high-level specifications for any new or improved services. Recommendations will be prioritised, and practical actions to incorporate those recommendations into Commissioning Plans will be agreed.

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Adult Social Care Workforce Launch

Employers from across the East Midlands gathered for the regional launch of the Department of Health's Strategy for the Adult Social Care Workforce in September. The one day conference, held at Notts County Football Club, and organised by partners Skills for Care East Midlands, was attended by key people from the regions' local authorities and private sector care organisations.

Glen Mason, Director of Social Care Leadership and Performance at the Department of Health, gave his overview of the strategy and this was followed with relevant and thought provoking presentations from David Pearson at Nottinghamshire County Council, Anita Astle from Wren Hall Nursing Home and service users consultants, Marta Hancock and Reshma Patel.

Delegates then took part in workshops that focused on workforce issues and good practice across a number of different priority areas including dementia, Valuing People Now, safeguarding and dignity, workforce redesign and the person-centred approach to workforce planning.

The day finished with some challenging questions from delegates to the conference panel, who were joined by Skills for Care's national Chair – David Croisdale-Appleby and Chief Executive – Andrea Rowe.

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Supporting Micro Market Development in the East Midlands

News

On 28th January 2010 the East Midlands Joint Improvement Partnership (JIP), launched a project to support Local Authorities (LAs) and their partners to develop more personalised local markets by increasing the number of micro providers in their area.

The session enabled LAs to find out more about how micro providers can support social care transformation work and learn from the national development pilot, as well as find out what the regional project aims are and how to take part.

Market development is a key part of transforming social care and the successful implementation of Putting People First. Micro providers run very small local enterprises providing a range of social care services. They are a vital part of a diverse local market, offering people real choice from which they can create innovative packages of individualised care and support to live their lives.

Micro providers are facing specific and growing pressures and, in most areas, over the past five years their numbers have fallen. Market development methods and skills learnt in this area can be successfully applied to work with larger provider organisations.

In order to identify the most successful ways to support the development of micro markets, the Department of Health (DH) funded a three-year project, managed by NAAPS UK. A report is available on early learning at:
<http://www.dhcarenetworks.org.uk/Personalisation/Topics/Browse/Commissionersandproviders/?parent=2735&child=5784>

The East Midlands Department of Health Social Care and Partnerships Team will work with Community Catalysts (a social enterprise arm of NAAPS) to deliver the regional project, building on learning from the national pilot business model to inform the development of micro markets in the region. This will include the establishment of local micro provider co-ordinator posts in each locality taking part in the project, exploration of cost effective options to meet specific needs, (such as supporting people with learning disabilities and mental ill-health into employment and settled accommodation), as well as a kite marking system proportionate and appropriate for small providers.

For more information on Community Catalysts please visit:

<http://www.naaps.org.uk/en/community-catalysts-1td/?PHPSESSID=b38c327b01540bbaebe5b4cb02a00f73>

Sue Batty, Department of Health East Midlands,
Transformation of Adult Social Care (TASC) Programme Manager
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Key points from Boards

Workforce Board 3rd December 2009

- Next steps were outlined, following the launch of the DH strategy, to carry out a health check on workforce strategies and to develop exemplar workforce plans for "Putting People First", Dementia, Safeguarding and Dignity and Valuing People Now.
- The board discussed the INLAWs project and how the region could benefit from this project.

Performance Board 13th January 2010

- The implementation of TRIPS is going well in Derbyshire and the presentation to Glen Mason in November was well received.
- A follow up meeting with Glen has been organised in February to discuss the maintenance of TRIPS with the involvement of the information centre.
- The board had a brief discussion about the value of peer reviews and this will be an agenda item at the next meeting in March.

Commissioning and Market Development Board

- The NHS Procurement Hub presented their work with OLM on renegotiating fair prices for high cost placements. Links were made with the Care Funding Calculator in social care and the need to embed these skills was discussed.
- Regional micro market project launch (see article on page 18).
- LAs submitted their business cases for the e-market development project by 31 January 2010.

Learning Disabilities JIP overview group:

- Employment project - baseline data on levels of paid employment for people with a learning disability has now been collated and is informing priorities for support. LA's are being supported to develop local employment strategies by March 2010.
- Person Centred Planning project - the project lead has helped bring together PCP co-ordinators with their local personalisation leads. A report has been provided to highlight progress and priorities and a regional good practice resource will be available by March 2010.
- The project lead, Sue Wilson, will also be leading a new project from January 2010 to support young people in transition from school to adulthood by using Person Centred approaches to increase their opportunities to move from school into work or further education (which leads into work) rather than traditional day services.
- Housing - Derbyshire County Council have appointed Ram Paul to lead their 'local getting a home project'. Over the next 3 years the project will support over 100 people to move from residential care into their own homes.
- 8 LAs are taking part in a regional 'cost effective housing solutions' project as part of the PSA 16 programme and outcomes will be shared via the JIP overview group.
- Health - all 9 PCTs and corresponding learning disability partnership boards have held 'Big Health Days' during 2009. These were attended by all key stakeholders including users and carers. These days helped inform the PCT health self assessment which, after a series of local meetings, have been validated by the SHA. Each PCT has led the development of local action plans. Some key outcomes have been the increased PCT investment into health facilitation roles and the numbers of GPs offering annual health checks

[Innovation Exchange](#) and the [East Midlands Joint Improvement Partnership](#) invite you to participate in a Festival of Ideas.

Date: Wednesday, 17th March 2010

Time: 9.30am - 4.00pm

Location: Derby

Cost: No charge, attendance by invitation

The event will encourage innovators from the third sector to work collaboratively with the public sector to develop improved local personalised markets, that are able to offer individuals real lives and choice in how they can use personal budgets for their care and support.

Calling all third sector providers, charities, social enterprises and community organisations doing great work in social care in the East Midlands! Please respond to our call for ideas at

<http://innovation-exchange.org/blog/about/east-midlands-festival/>

the best, most relevant projects will be invited to the event.

Interested Commissioners: Contact Raj Cheema for further information:
Raj.Cheema@Innovation-unit.co.uk

EM Learning Disabilities Housing Event

will be held on 4th March 2010 at Trent Vineyard. The target audience is housing commissioners and providers and members of learning disability partnership boards housing sub-groups.

For more information and a booking form please contact Susan.hayes@dh.gsi.gov.uk or telephone :0115 9714749

A **Regional learning disabilities workforce event** , will be held at Trent Vineyard Nottingham on 10th March 2010 . For further information or booking form please contact fiona@tinglemarketring.co.uk or diana.barcz@skillsforcare.org.uk

Working for Wellbeing: Towards Excellence in Inclusive Employment Conference

THURSDAY, 18 FEBRUARY 2010 at Trent Vineyard, Nottingham.

Enquiries to karin.williams2@eastmidlands.nhs.uk

Contacts and useful information

Personalisation Programme Board

Keep up to date with the Personalisation Programme across the region

Do you know that there is a regional website for the Personalisation Programme? You can use the website to find out everything you need to know about how our region is getting on in implementing Putting People First, and contribute yourself by sharing good practice, or asking questions about aspects of personalisation.

There are minutes of key meetings, presentations from conferences and workshops, useful tools and pages on each of the main regional workstreams.

There is also a *discuss and debate* page. Got a question? Post it here and see if any of your regional colleagues can help you out. Or have you got an example of good practice you want to share - let everyone know about it here.

The link to the website

is: <http://www.dhcarenetworks.org.uk/EastMidlandsPersonalisation>

If you've got any questions about the website, you'd like to add something or you've got any comments / suggestion, please contact Vicky Pearson, Personalisation Programme Support Officer, on vicky.pearson@lincolnshire.gov.uk

NEW ARTICLES

If there is anything you would like us to consider including in any future editions, please do not hesitate to contact us. We will be happy to accept articles on an ongoing basis. Articles received between editions will be collated and saved for the next edition. Please contact the Editorial Team -

Useful information

- look at the Regional JIP website using East Midlands link...
<http://www.tasc.org.uk>

...for more detailed information on the work of the Department of Health, Social Care Partnerships team including: -

- **Introductory leaflet on the team**
- **JIP Programme Overview with contacts**

- Please see the following links for information on regional social care events

<http://eastmidlands.skillsforcare.org.uk/events/events.aspx>

http://eastmidlands.skillsforcare.org.uk/SFC_EventListing.aspx

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