

# RIEP Progress Update

**RIEP Name: East Midlands Improvement and Efficiency Partnership**

**Date: June 2010**

## 1 Headlines:

- Actual spend to date: **£11m**; forecast spend by middle of year 3 **£20m** and the end of 2010/11: **£30m**. The EM IEP has committed spend of **£35.5m** (includes funds allocated to the EM IEP for ring fenced improvement programmes).
- **Additional £1m has been approved to fund total place projects** submitted from across the sub region.
- The EM IEP has enabled local authorities across the region to deliver **£35m** efficiency savings to March 31<sup>st</sup> 2010. This provides a **return on investment (ROI) of 3:1** on the first two years of core funding of £12.46m. The EM IEP is predicting a **ROI of 4:1 (£78m) by 31<sup>st</sup> March 2011**, which is **projected to rise to 11:1 (£217m) over five years**, on the £19.6m 3 year core funding allocation.
- The EM IEP Website has been refreshed to enable easier access to the good practice case studies (50) and films (25) and information on programmes and benefit delivery

## 2 Partnership Update:

The board has now signed off the 3 year regional and sub regional programmes and the revised EM IEP targets have been agreed for March 2011. The RIEP has published its full Annual Report for 2009/10, which will be available at the East Midlands Improvement and Efficiency Partnership Annual Conference on 29<sup>th</sup> June 2010.

**3 Efficiency Update:** (5 year projections for ROI, cashable and non cashable, calculated using mietool) **£36m** efficiencies delivered to date, 3 year projected savings of **c£78m** and a 5 year projection of **c£217m**

## Procurement

**The East Midlands Property Alliance (EMPA)** On a programme of £600m EMPA has delivered savings of **£6.1m** and predicts **£39.6m** over five years. **The Midlands Highway Alliance (MHA)** The MHA has delivered savings of **£3.2m** to date, and predicts **£32.9m** savings over five years. **Procurement networks:** Across the sub-regional procurement partnerships that the EM IIEP has supported (Lincolnshire, Welland, Northamptonshire and North Derbyshire), have saved **£10m**. These sub-regional networks include partners from the wider public sector and the EM IEP together with regional partners such as the GO, RDA, NHS procurement hub and business have now launched the EM public procurement opportunities plan. **Regional Procurement Programme:** Recognising that smarter procurement is a key deliverer of cashable savings the EM board agreed to the funding of a regional procurement programme which covers: Supporting adoption of national initiatives within the East Midlands, supporting e-auctions, benchmarking and sharing good practice, e-auction activity has already delivered **£3.3m** of savings in the last 12 months.

## Business transformation

**Organisational diagnostic - DECATS** has been piloted at Derby City Council, identifying net savings of £19m over 3 years and forming the cornerstone of Derby's transformation programme. Derby City are finalising detailed design work, with implementation starting in July. Forty design workshops have been held with staff and 100 staff have volunteered to be change champions. Restructuring of senior management continues. EM IEP funding has also been made available to Nottinghamshire CC which undertook the DECATS diagnostic in April and May to inform their improvement programme. **Training** - subsidised transformation training courses continue, saving **£176k** by aggregating demand for certain courses, such as Prince 2. Over 350 officers have completed the BIT NVQ, saving participating councils **£513k** as it is fully funded by the LSC. **Projects** - Nottingham City Council has saved **£667k** by using 'Systems Thinking' to redesign the benefits service, with funding from EM IEP. **A 'Needs Analysis' project** between Melton BC, Hinckley & Bosworth BC and Leicestershire Police has highlighted new ways to collectively address anti-social behaviour, and implementation will start shortly. **Customer Insight** – three demonstration projects are underway, examining the challenges faced by young people who are NEET (not in education, employment or training) so that services can be changed accordingly. **Recruitment portal** – As part of the national initiative a regional recruitment portal is being established in the East Midlands, with 15 authorities signed up to date. As well as improving the service for job seekers, **significant efficiency savings are expected** for participating authorities.

**Adult social care and children's services** **£4.5m** efficiency savings have been delivered by using the **Care Funding Calculator** in addition to a further **£1.9m** efficiencies delivered through **transforming adult social care processes** and **£315k** delivered through the **shaping care services** project. **Shaping the Market for Looked After Children** anticipates savings of £10m and has secured **£285K** efficiency savings to date

**Efficiency challenge** Value for Money (cost/comparison) reports have been provided for each LA covering key spend areas. The challenge processes now being undertaken is considering how to improve LAs performance through service focussed challenge, individual authority challenge and authority group challenge. Service specific reports have been completed for Waste and LEQ, workshops have been used to disseminate this information, identify the regions main issues and subsequently where resources should be channelled.

**Efficiency and Transformation Capital Fund** Please see separate summary submitted to CLG in May 2010

### **3a Programme level regional update:**

#### **Adults Social Care**

**Mental health & personalisation** all LAs are now offering personal budgets some as specific pilots with others planning to 'mainstream' this year. **Regional User Led Organisations (ULO)**s development programme established: all 9 authorities have individual support plans additional £90k DH funding secured to pump-prime the development of local ULOs. **Carers** project has successfully supported development of the carers agenda in transformation work through the development of a tool kit of regional good practice & a self assessment checklist, which are now published on the Personalisation website. A draft **Adult Safeguarding** self assessment tool has now been developed and is being piloted by the region's LAs. **Dignity in Care project** a Self Audit Tool has been developed which providers users to apply for the Dignity Kite Mark Recognition Scheme. In addition, the Strategic Health Authority has supported 200 care workers to achieve a Level 3 distance learning qualification "Understanding Palliative Care" through NCFE. **Person Centred Planning (PCP)** project Good practice guidance drafted. Evidence emerging that good PCP is delivering efficiencies particularly in children and transition services.

#### **Climate Change Programme**

**Carbon management programmes** completed in 9 districts in LAs in Leicestershire and Lincolnshire and Leicester Fire Authority. 10% year on year carbon savings identified, equating to £1.2m. **Planning to Adapt project:** a region-wide programme, including all local authorities has been developed. Risk assessments of local authority services completed, QA'd and peer reviewed. Risk assessment of district councils and objectives of sustainable development plans undertaken. LAA self assessment is that they will all be at Level 2 by 31 March, 2010.

#### **Economic Growth Programme**

**Apprenticeships scheme:** Aimed at 16-18 year old unemployed people predominantly for placement in local authorities and aims to deliver 300 apprentices in 2010. Currently LAs have pledged 100 places. **BME Worklessness Programme:** The EM IEP continues to support the apprenticeships programme in the region. The East Midlands Local Authorities Apprenticeship Agency has ringfenced 60 of its 2010 cohort for 16-18 year olds from BME communities with an event scheduled to showcase the regions good practice. **Regional Private Property Letting Agency** A Pilot Dash2Rent launched in Derby City and 3 Derbyshire district councils targets new accommodation for homeless families in expensive bed & breakfast accommodation, a 100 family accommodation service is predicted to realise £3m efficiency savings.

#### **Equality and Diversity Programme**

**Procurement events** have been delivered to highlight how integration of Equality Impact Assessments (EqIA) into the initial stages of local authority procurement and commissioning processes can improve efficiency and improve inclusion. **Putting Equality and Diversity in focus** events updated officer's knowledge of equalities and diversity law, enabling officers to gain confidence in using simple and efficient EqIAs and providing an understanding of the Equalities and Human Rights Commission and how they can support them in their work. A **Making a Difference** event has been delivered to challenge councillors to consider their own understanding and approach to exclusion, prejudice, active citizenship and the democratic deficit, which can dramatically influence the dynamics of a community. **Delivering Chances Awards** have been presented to recognise organisations that have delivered effective services to vulnerable groups. This scheme has brought to light examples of positive practice in delivering outcomes for the community, effective commissioning, partnership working and increasing the capacity of the third sector. **Community and Neighbourhood Development Programme**

**Regional scrutiny scoping study:** Joint strategic scrutiny will both improve the accountability of a range of organisations to elected members and promote the development of non-executive members through engagement with a range of strategic issues. The completed report and steering group recommendations for the future of regional scrutiny will be taken as a proposal to the EM Leaders' Board on 25<sup>th</sup> June. **Working effectively with the community** Outcomes Based Accountability events have enabled members and officers to explore the 'Turning the Curve' process to identify new ideas, partnership solutions and to accelerate achievement against a given indicator or 'hot' issue. 'Turning the Curve' concentrates on moving from talk to action and on achieving outcomes rather than outputs. Workshops have enabled partners to join together to combat issues such as alcohol and the downturn in the economy. **Community engagement for councillors** events have enabled councillors to develop the skills and knowledge as community leaders and provide a comprehensive overview of the most important developments including CAA and LAA, 'Participatory Budgeting', 'Councillor Call for Action', and devolved budgets (for neighbourhoods and councillors) in a practical way to enhance their roles. **Community and neighbourhood development** targeted programme of free events, networks and use of Local Improvement Advisers is being delivered to develop Councillors skills and knowledge as community leaders at the neighbourhood/ward and corporate levels, this programme is helping elected members to be in a position to shape the emerging agenda rather than just respond to it.

**3b Programme level sub-regional updates:****Derbyshire**

**B-safe** project targets young people who use and abuse alcohol on Friday and Saturday evenings in key hotspot areas throughout Derbyshire. The scheme successfully operated as part of the Community Safety 'Operation Relentless' partnership initiative. Each Derbyshire district reported a reduction in anti-social behaviour and calls for service. **Joint ICT service** - Staff from Derbyshire Dales District Council's ICT service successfully relocated to North East Derbyshire DC. Work is now underway to fully integrate the skill sets of the staff and implement the cost savings plans that the new service will deliver. There has already been an overall reduction of three staff through natural wastage. **New ways of working** – Transforming the way they work at Derby City Council, this project has seen printing costs and waste reduce by over 30% in those areas using the new printing process. There has been a 40% increase in the utilisation of space achieved at the Council House from moves involving the Employee Services Centre and new Chief Executives Office staff. **Energy monitor loan scheme** – 838 domestic energy monitors have been purchased and are being loaned out through the Derbyshire and Derby library services with demand high and feedback positive. Small business monitors are also loaned out through this scheme.

**Nottinghamshire**

**Tackling carbon emissions** – funding is being used to help identify and engage with local businesses to encourage them to reduce their CO<sub>2</sub> emissions and sign post them to further help and funding from the Carbon Trust and Business Link. A complementary project **the greening campaign**, is helping motivate communities to tackle climate change at the local level, making sustainable changes to the communities' lifestyle. **Tackling fuel poverty** is providing an accurate baseline data on the state of fuel poverty in Nottinghamshire. It is hoped that through face to face visits and spending more time with those in fuel poverty more can be done to make sure they access the help available to them. **Nottinghamshire community safety board** have revolutionised the way its partners work together and share information by drawing together the analytical work of all Community Safety sectors, understanding the needs of each area whilst also ensuring that they are working in unison where possible. **Single person discount review** enabled revenues of **over £1.8m** to be claimed back by seven Nottinghamshire district authorities to tackle false single person discounts council tax claims.

**Leicestershire/Rutland**

**Single person discount review** has enabled revenues of **£1.3m** to be claimed back by Leicestershire authorities who have worked together to tackle false single person discounts council tax claims. **Combating alcohol related issues** - one to one advice was given to businesses who were encouraged to ask for proof of age from anyone who looks under 21. **No cold calling zones** have been an effective deterrent to many of the rogues who cheat people in their own homes and have encouraged residents to look out for each other. A combined **Emergency management unit** has been established to build resilience to civil emergencies, particularly flooding, by providing training and equipment to local volunteers to enable a front-line, quick response which is reducing the cost and improving resilience in Leicestershire, Leicester City and Rutland.

**Lincolnshire**

The Systems Thinking and Customer Focus Leadership Conference for Senior leaders from across Local Government and the NHS, has enabled 2 district councils to look at how the Disability Facility Grant process could be improved for services users. This has enabled a **different way of working** that focuses upon the needs of the service user. This pilot will be rolled out to all Lincolnshire district authorities. Four of district councils have undertaking a **Whole organisation demand Analysis** to determine a programme of systems redesigns to transform their organisations, state what benefits have already been achieved to date or are expected to be achieved and by when.

**Northamptonshire**

**Kettering carbon reward scheme** - a successful partnership delivered between a local council and a national energy supplier has delivered tangible benefits to local people and the environment offering a potential solution to some of the country's financial and environmental challenges. The **local councils training & development programme**, now in to its second year of implementation, is providing a programme of Councillor Professional Development to lead councillors from the very basics to advanced training on community engagement and empowerment. In partnership with Northamptonshire **Sexual Assault Referral Centre** EM IEP funding has improved interview facilities and streamlined processes delivered through the purchase and installation of new interview, recording transcription and storage facilities. Final delivery phase targeted for June 2010 to provide a high grade, secure video conferencing facility to complete the upgrade.

**Next period:**

**Safeguarding to be addressed jointly by Children's and Adult Social Care JIPs** based on a family approach, together with preventing 'clients' being moved into a safeguarding scenario.

Continue **extension of the East Midlands Local Authorities Apprenticeship Agency service** with the National Apprenticeship Service. **Climate Change Skills programme commissioned**