

RIEP Progress Update

RIEP Name: East Midlands Improvement and Efficiency Partnership

Date: June 2009

1 Headlines:

- £2.8m cashable efficiency savings achieved through RIEP projects in CSR07 to date with £41.9m projected savings from projects supported in CSR07
- Joint Regional Improvement and Efficiency Plan (JRIEP) for children and young people in development
- Work progressing well on all regional programmes including new developments on climate change, waste, environment and cleanliness, Economic Development, Member Development, Neighbourhood and Community Development and Efficiency
- Sub-regional programmes now in delivery and positive progress reporting received by the EM IEP
- Total expenditure to date is £1,592,095 spread across regional and sub-regional programmes

2 Partnership Update:

The EM IEP has now reviewed the RIES and has refocused its work programme on 3 main themes: capacity building, service improvement targets and efficiency. The Cultural Improvement Partnership East Midlands has now passed over to the EM IEP a member champion has been elected to help extend member awareness of this work of the programme. Member champions have now been identified for 9 themes including: efficiency, economic growth, community and neighbourhood development and both children's and adult social care. 6 of the members sit on the EM IEP Board whilst the remaining 3 are from sub-regional partnerships and act as observers on the Board. A full delivery plan for 2009/10 is in place across all regional and sub-regional programmes to be approved by EM IEP Board on 16th June 2009

3 Efficiency Update: - Cashable Efficiency Savings Totals:

£41.9m – projected across all programmes in CSR07 and beyond (projections calculated over 5 years unless stated otherwise)

£2.8m - cashable savings secured to date over 2 programme areas: Shaping Care, Midlands Highways Alliance.

Procurement

- Midlands Highways Alliance, funded by the RIEP, has delivered savings of £1.5m in CSRO7 (since the project started in June 07) with anticipated efficiencies of £11m to be delivered by 2011. 27 schemes have identified projected savings of £100k per highways scheme on procurement
- EM Property Alliance projects that £15m of savings will be delivered by 2013 (from the project start date of March 2008) through design & build and maintenance frameworks and skills training.

Procurement activity supported but not funded by EM IEP efficiency savings not included in totals

- In CSR07 to date Procurement Lincolnshire (EMCE funded project and supported by the EM IEP) have delivered cashable savings of £1.1m across the county and the 7 districts
- EM IEP supported procurement clusters coordinating access to public buying organisation frameworks
- Nottinghamshire Procurement Forum supported by EM IEP has delivered cashable savings of £580k in CSR07 to date using a common specification for refuse vehicles. And £230k through collaboration on van procurement

Business Transformation

- Over 350 officers have been trained: 250 in Business Improvement Techniques, identifying £900k of potential savings, 45 in Sprint (process re-engineering), 41 in mietool (return on investment tool) as well as other short courses. Match-funding for courses has helped ensure authorities can receive training when they require it. Showcase events have helped to share good practice and introduce leading techniques. A network of practitioners is being developed.

Children's Services

- £1.25m cashable savings have been delivered, with a further £4.5m projected, across the region for high cost placements and by using the Care Funding Calculator to negotiate more effectively with providers.
- 'Shaping the Market for Looked After Children' led by Leicester City Council on behalf of the region's 9 care authorities is a project looking at the market around looked after children to secure service improvements and greater efficiency. The project is projecting savings of £10m over 5 years.

Adult Services

- Efficiency programs have been developed to support councils to improve existing processes. Miertool assessments are scheduled to take place. However, it is estimated that £500k efficiency savings will be delivered in 2009/10

Non-cashable efficiency savings will be reported to the Board as miertool assessments are carried out for all regional and sub regional efficiency projects

3 Programme level/ sub-regional update: All regional projects are lead by a Member Champion Children's

- The RIEP is working with GOEM and the Directors of Children's Services (DCS) across the region to develop a Joint Regional Improvement and Efficiency Plan (JRIEP) for children and young people. The plan will be submitted to the June RIEP Board for funding consideration and will focus on safeguarding, succession planning and workforce development, joint commissioning and health inequalities.
- Collation of benchmarking data across the region to assist analysis of current position/trends and individual authority's operating models has taken place. Small working group considering 'quick wins' e.g. negotiating with providers on a region-wide basis, using pricing intelligence gathered.
- Network meetings with private-sector providers established, including Advisory Group with direct links to the Project Board.
- Residential Care Network established (inaugural meeting 29 April).

Adults

- Overall leadership of the JIP ASC Programme is now provided by Elected Member Champion, however, the 7 key workstreams are led by an Elected Member with portfolio responsibility for Adult Care Services, supported by a Programme Board chaired by a DASS.
- Within the Safeguarding & Dignity Programme, a Concordat for Adult Safeguarding has successfully been developed, consulted on and is now being promoted across the region. A Quality Assurance tool has also been produced and 6 out of 9 authorities have used it to assess their strengths and areas for improvement which will help to raise safeguarding standards across the region.
- A workforce project is underway to ensure authorities have workforce plans, more robust workforce intelligence and that good examples of re-modeling are shared across the region.
- The Personalisation Programme has facilitated a network of key staff working on Self Directed Support, sharing national and local practice to put the steps in place to provide personal budgets. Resource Allocation Systems and ways of enabling people to plan their own support are some of the elements currently being developed and tested. New social care processes are being designed in each authority that are more efficient and improve how they support people.

Climate Change

- Good progress is being made through member and officer development, exchange of best practice, and the development of projects to move forward on the carbon dioxide emissions mitigation and adaptation agenda. Good relationships have been developed at a national level with other regional climate change programme managers to ensure maximum synergy between activities and to avoid duplication.

Waste and environmental cleanliness

- In the waste and environmental cleanliness work stream, two projects are being developed that will assist local authorities in achieving the relevant national indicators for waste collection and disposal and local environmental quality, including fly-tipping.

LAA Support

- The capacity building support programme around LAAs is delivering effectively and supporting authorities to realise improvements around: delivery of specific LAA targets (including alcohol, obesity, NEETs), partnership working and barriers and solutions to strategic commissioning that will support successful LAA, CAA and Sustainable Community Strategy delivery. The work also looks at better results using outcome focused approaches, sector led response to tackling areas at risk, better outcomes for families (and communities) and understanding and addressing challenges of CAA and the new performance framework.

Across all areas of regional programmes, the RIEP delivered in 2008/09 38 events and workshops with over 1300 delegates. A further 22 planned April to June 2009

4 Programme level/ sub-regional update continued: Sub-regional Partnership programmes:

Derbyshire

- 10 projects within the programme will generate efficiency savings and are subject to Mietool assessments which are scheduled to take place soon. One of the projects has undergone an assessment and has identified **projected cashable benefits over 5 years of £755,000 from the Joint Building Control Service**

Leicestershire/Rutland

- 4 projects within the programme will generate efficiency savings and are subject to Mietool assessments which are scheduled to take place soon.
- Legal Services - A business case being finalised which **could result in savings in excess of £200,000 across Districts**. This includes two districts from Warwickshire.
- Customer Services Contact project being developed between the Districts and the County Council

Lincolnshire

- 8 projects within the programme will generate efficiency savings and are subject to Mietool assessments which are scheduled to take place soon.
- South Holland/Boston/East Lindsey Back Office shared services project Phase 1 implemented
- Leadership event held with 105 leaders representing 12 public sector bodies.
- Public Protection: work has begun exploring the possibility of a potential shared service looking at Environmental Health and Trading Standards

Nottinghamshire

- 5 projects within the programme will generate efficiency savings and are subject to Mietool assessments which are scheduled to take place soon.
- The Nottinghamshire Community Safety Board has established a Central Analytical Unit, providing a central source of performance data and statistics across all the Nottinghamshire CDRP's.
- The Improving Voter Turnout project has launched a dedicated website www.nottsbothered.com to engage youngsters in the democratic process.

Northamptonshire

- 8 projects within the programme will generate efficiency savings and are subject to Mietool assessments which are scheduled to take place soon.
- **Restructure of procurement at NBC has enabled a redeployment non cashable saving of £24k**
- Through the Category mapping of expenditure project improvements have been made to measuring the impact of the work of the Carbon Reduction Project Team.
- An emergency Planning seminar was held in February 2009 and the learning from that event is being disseminated regionally.

5 Thematic involvement/ leads:

The East Midlands RIEP is strongly involved in many of the cross sector groups with representatives from the EM participating in all meetings. Of particular note is the involvement of the RIEP in the Business Transformation Group, contributing to a number of collaborative pieces of work that this group has underway.

Risks and issues:

- The potential risk of a capital revenue split in Yr2 funds poses a risk for all RIEPs and may cause some delays to delivery as programme funding is reviewed, particularly across sub-regions
- Whilst programmes in the sub-regions have now been signed off and are in delivery, a continued focus on supporting these programme to get up to speed is important. The RIEP's progress monitoring arrangements are well placed and key to managing this support.

Next period:

- Continued work to support the sub-regions in ensuring that all programmes are in delivery phase
- To develop the outline bids to be submitted to the efficiency and transformation capital fund 2009/10 with the sub-regional partnerships and engage a cross section of authorities in a working group