

# RIEP Progress Update

**RIEP Name: East Midlands Improvement and Efficiency Partnership**

**Date: December 2009**

## 1 Headlines:

- Actual spend to date of **£5.6m**, forecast spend by the end of 2009/10 of **£8.0m**, committed spend of **£29.7m**, allocated funds of **£31m** (*includes Capital pot 2009/10*)
- The RIEP has delivered **£14.2m of efficiency savings to date** across all of the regional and sub regional (SRP) programmes currently these programmes are **projecting £178m over five years**. However work is ongoing to establish projected five year savings on all efficiency projects being commissioned, using mietool.
- Work has been stepped up on the RIEP's efficiency programme with several phases of work in development including a cross-regional network with the West Midlands and a benchmarking and peer challenge offering
- An extensive programme is being delivered covering the key themes of Housing & Economic Growth, Skills/Worklessness and Supporting the Local Economy.

## 2 Partnership Update:

Across all regional and sub-regional programmes a mapping project has been completed to ensure that there is no duplication across 3 key themes: efficiency, service improvement and capacity. As part of an agreed increased focus on efficiency, all sub-regions have presented to the board full projections on efficiency across their programmes. The 80:20 revenue/capital split has been accommodated by all of the Sub Regions and a regional capital programme has also been approved in order to accommodate the split across the region.

## 3 Efficiency Update: (projections calculated over 5 years using mietool)

**£14.2m** efficiencies delivered to date, current 3 year projected savings of **£89m** and projections for 2011-2013 of **£89m** (with the judgement made that over a 5 year period, as calculated by mietool, the breakeven of costs/benefits would reflect that approximately half the efficiencies would be delivered in the first three years with half in the remaining two years)

### Efficiency and Transformation Capital Fund

The 2009/10 efficiency and transformation fund allocation has been divided between SRPs in the East Midlands with each receiving £673.4k. The SRPs have been proactive in developing their programmes for this year's funding these were approved by the Board on 27<sup>th</sup> November and work has now commenced on delivery.

### Procurement

- **The East Midlands Property Alliance (EMPA)** - collaboration and framework agreements for design and build of large/medium schemes, minor works and property maintenance. On a programme of £600m EMPA has already delivered cashable savings of £4.8m and predicted £30m over five years. £1.3m non cashable savings have also been delivered with £5.7m predicted over five years. Client and contractor training and development of a skills academy, also feature in the EMPA programme.
- **The Midlands Highway Alliance (MHA)** - medium schemes framework is saving £100k per scheme on procurement with savings of 6% on contract values. Existing professional services partnership is being extended to all MHA authorities and a third work strand surrounds consolidated commodity procurement. Skills training, with the framework contractors and supply chain organisations is underway. Additional DfT funding is supporting the harmonisation of design standards/processes between all MHA authorities and improved approaches to asset management/data management. The MHA has delivered cashable savings of £3.2m, is predicting £14.9m cashable savings (over 5 years) and £18m non cashable savings.
- **Procurement Clusters** - 55% of the councils in the region are now procuring as part of a shared service procurement hub or cluster (although no longer directly funded continued capacity building support and guidance is provided by the EM IEP) as an example of a cluster, Procurement Lincolnshire has delivered £1.2m of cashable savings in 2008/09 and is on target to deliver savings of £2.6m in 2009/10.

### Business Transformation

- **DECATS** - This organisational diagnostic has been piloted at Derby City Council, identifying £19m of potential net savings over 3 years and steady state budget savings of £21m per annum from 2014/15. A package of £400k of funding and support has been made available for other authorities in the region to undertake similar diagnostic work that will result in efficiency savings.
- The Business Transformation programme continues to provide a wide range of subsidised training including business improvement techniques, 'lean' and mietool and is extending courses in project management, facilitation skills and systems thinking. £280k cashable savings have been delivered through NVQ projects.
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## Adults' Services

- Just over £1.25m cashable savings have been delivered by using the Care Funding Calculator. The Adult Social Care Efficiency Programme has delivered savings of £1.3m cashable savings to date.

## Children's Services

- 'Shaping the Market for Looked After Children' led by Leicester City Council on behalf of the region's 9 care authorities is a project looking at the market around looked after children to secure service improvements and greater efficiency. The project is anticipating savings of £10m over 5 years. £285K of cashable savings has been secured to date through collaborative negotiations with key providers on annual fee increases.

## Efficiency Programme

- EM IEP is working with stakeholders across the region and with other RIEPS in further developing an efficiency programme. The offer will include cost/performance benchmarking, identification of efficiency opportunities, provide tailored challenge and help authorities with re-modelling and improvement of services. The RIEP is holding a joint efficiency event with the West Midlands in January and the two regions are developing a joint network.

## 3 Programme level regional update:

### Adults' Services

- 3 local authorities have detailed efficiency plans and have delivered savings of £1.3m to date, 5 good practice workshops delivered on workforce modeling, 5 sub-regional projects in the process set up to address issues around mental health and personalisation have commenced implementation
- Shaping the market mainstreamed through the roll out of the care funding calculator £1.4m savings have been delivered to date. The local care & support market is being stimulated through exploration of web-based 'market place' catalogues on which providers can advertise and individual purchase services.

### Children's Services

- The Joint Regional Improvement and Efficiency Plan for children and young people is in delivery with projects progressing on workforce, safeguarding, shaping the market for children in care, joint commissioning and health inequalities including disability and poverty
- Work underway on creating a regional 'Assured Safeguarding' resource on use of data, learning from serious case reviews and near misses, peer mentoring/challenge and managing no-notice inspections

### Environmental services programme

- Pilot carbon management programme launched in September 2009, delivered by the Carbon Trust, and focusing on the requirements of the participating authorities.
- **Waste Management** – recently commissioned project investigating and reviewing regional and national current practice to identify the range of methods and systems for waste collection and treatments for residual wastes. The project will examine opportunities for collaboration and establishing markets for recyclates.
- **Environmental Quality** – Project commissioned to enable authorities to improve performance of environmental quality across the region as measured by NI195/196 and achieve c£250k savings in 2009/10

### Economic Growth Programme

- **Apprenticeships scheme** launched aimed at 16-18 year old unemployed people predominantly for placement in local authorities. It is anticipated that additional funding will be leveraged from the Future Jobs Fund to support this project, which aims to deliver 300 apprentices in 2010.
- **Regional Private Property Letting Agency** will secure affordable, good condition property from private landlords in a central administrative lettings agency, to be hosted by Derby City Council. The target for this new accommodation is homeless families in expensive bed & breakfast accommodation, which will result in significant savings for DWP and local authorities and provide a sustainable income for private landlords.
- **Single Point of Entry for Unemployed** – The system currently being developed will remove the necessity for benefit claimants being asked to provide personal information up to 16 times by local authorities and DWP, and will join up local and DWP services for the unemployed.

### Community and Neighbourhood Development Programme

- **Lead Local Improvement Adviser to each LAA for 10 days** – assessing risks to LAA targets and CAA requirements
- **Equality and Diversity** needs mapped for the region to tailor the support being provided to the region's local authorities. Series of equality and diversity road shows on 'Procurement and Equalities' being delivered. 5 case studies commissioned on examples equalities and diversity mainstreamed into services improvements
- **Regional Scrutiny Scoping Study** is identifying options to improve the accountability of key organisations by considering whether and how joint scrutiny between local authorities should and can be taken forward.

### .4 Programme level sub-regional updates:

#### **Derbyshire**

- **Derbyshire Wide Area Network** - data lines have been installed and each connection is being configured. The configuration will be completed by the end of Nov and the network will be operational from Dec 2009.
- **Yes Scheme!** – Derbyshire Fire & Rescue have developed, with partners, a scheme which addresses anti-social behaviour, improving self esteem, developing an appreciation of local communities and improving school attendance. A passing out parade for the 24 students on the first two schemes took place in July 2009. 2 further schemes are being run with more to follow
- **Joint ICT Service** - establishment of the joint service between North East Derbyshire DC and Derbyshire Dales DC, which is predicted to save £715k over five years. ICT infrastructure is being put in place, training for staff has begun and the service will go live in the next quarter.

#### **Leicestershire/Rutland**

- **Multi-agency Traveller Unit** – a Multi-agency Traveller Unit has been established and is delivering more effective joint responses to issues.
- **Emergency Management** – a combined unit has been established to build resilience to civil emergencies, particularly flooding, providing training and equipment to volunteers to enable a front-line quick response.
- **Big Switch Off** - week long campaign delivered providing advice and information to encourage behaviour change to reduce energy usage, street light dimming technology also implemented within the City.
- **Combating Alcohol Related Issues** – training has been delivered alongside the development and support to better respond to alcohol related issues with a campaign to tackle proxy purchasing.

#### **Lincolnshire**

- **County wide ICT strategy** - by March 2010 Lincolnshire will have a single ICT strategy and will have begun to implement this. All 8 partner authorities will have aligned their IP addressing to enable maximum use of the WAN to be made.
- **Shared Back Office** - two districts have begun merging their Back Office functions and three others will be sharing a joint planning unit. Savings of £4.86m have been predicted to be delivered through these projects over five years.
- **Public Sector Leadership Development Programme** - all partners in the public sector will be united in a joint leadership development programme.

#### **Northamptonshire**

- **Kettering Carbon Reward Scheme** – initial results show that just over half of customers on the pilot have reduced their annual energy usage and 47% have achieved a saving of over 5%.
- **Local Councils Training & Development - First Tier Capacity Building** The funding has already had an impact on improvement, 80 local councillors received planning training (up to Sep 09) against 18 in 08/09
- **Category Mapping of Expenditure** – is identifying key trade, SME and geographical features to enable efficiencies and service improvements in sub-regional procurement opportunities. **Social Benefits in Procurement** is identifying and implementing best practice within procurement in relation to community benefits and Equalities legislation.
- **Buying Energy Efficiently** – councils are collaboratively purchasing energy for their higher usage sites through a flexible procurement arrangement taking advantage of favourable price movements.

#### **Nottinghamshire**

- **Single Person Discount Review** - £1.8m savings have been released from cancelled single person discount reviews where residents have been incorrectly claiming 25% council tax reduction
- **Joint Procurement** - £27,660 savings have been achieved from the joint procurement of Mosaic software.
- **Community Safety Change Programme**– Central Analytical Unit has been established to provide a central source of performance data and statistics across all the Notts Crime and Disorder Reduction Partnerships.
- **NI 14 benchmarking** – exercise undertaken that has resulted in a standard format of comparing data. Programme established to repeat process quarterly to establish ways of preventing avoidable contact.

### 5. Thematic Leads

**Thematic involvement/ leads:** Contributing to a number of collaborative pieces of work to the BTcross-sector group. Collaborating with the WMIEP to deliver the efficiency challenges and the IDeA's Efficiency Exchange.

#### **Risks and Issues**

**Comprehensive Area Assessment Results** – The SRPs have all set aside funding to support LAs post CAA results the region also has 'a pot' of money for support for councils in difficulty.

#### **Next period:**

- Development of the 2010/11 regional programme
- Publish the Summary Annual Report for EM IEP