

RIEP Progress Update

RIEP Name: East Midlands Improvement and Efficiency Partnership

Date: March 2010

1 Headlines:

- Actual spend to date: **£8m**; forecast spend by the end of 2009/10: **£9m**; committed spend: **£31m**; allocated funds: **£34m** (includes all funds allocated to the EM IEP).
- Additional funds have been allocated to meet a range of needs emerging from CAA including brokering support for two authorities with identified improvement needs, a regional programme to support the improvement of the LAs UoR scores and regional and sub-regional funds to target five red flags
- In addition, this quarter has seen a renewed focus on support for procurement
- EM IEP has invested significant funds in a range of 'area based' activity including supporting 2 exemplar models of cross agency working in Northamptonshire (Emergency Planning and Alcohol Harm to address Northamptonshire's CAA red flag) and running 'Total Place' learning events across the region
- Completion of interim annual reporting and preparation for full annual report and the EM annual conference well underway.

2 Partnership Update:

The Partnership has reviewed performance against its stretch targets regionally and sub-regionally as well as reviewing the targets themselves in the light of the CAA results to ensure it is targeting current improvement needs. A small sub-group (EM IEP, GOEM & IDeA) have reviewed and refreshed the targets. There will be a period of consultation before seeking member approval at the April Board meeting.

3 Efficiency Update: (5 year projections for ROI, cashable and non cashable, calculated using mietool)
£23.2m efficiencies delivered to date, 3 year projected savings of **c£100m** and a 5 year projection of **c£203.6m**.

Procurement

- **The East Midlands Property Alliance (EMPA):** framework agreements for design and build of large/medium schemes, minor works and property maintenance. On a programme of £600m EMPA has delivered cashable savings of £4.8m and predicts £34m over five years. £1.3m non cashable savings have been delivered with £5.6m predicted over five years. Client and contractor training and development also feature in the programme.
- **The Midlands Highway Alliance (MHA):** medium schemes framework saving £100k per scheme on procurement and 6% on contract values. Existing professional services partnership is being extended to all MHA authorities with a third work strand on consolidated commodity procurement. Skills training is underway with the contractors and supply chain organisations. DfT funding is supporting the harmonisation of design standards and processes and improved approaches to asset management/data management. The MHA has delivered cashable savings of £3.2m to date, and predicts £14.9m cashable and £18m non cashable savings.
- **Procurement:** Procurement Lincolnshire delivered £1.2m cashable savings in 2008/09 and is on target to deliver £2.6m in 2009/10. In January the Board has agreed £225K investment to refresh the focus on procurement in year three including: support for national category management approaches (working with OGC), support for e-auctions, a best deals and benchmarking service and strengthened facilities for sharing good practice with £2.79m cashable savings already delivered through e-auctions and collaborative working.

Business transformation

- **DECATS:** organisational diagnostic piloted at Derby City Council has identified £54m savings over 5 years. Funding of £400k and support is available for other LAs in the region to undertake similar diagnostic work
- **Business transformation programme** continues to provide a wide range of subsidised training and has identified £1m savings and supported £280k cashable savings to date

Adult social care and children's services

- £4.5m cashable savings have been delivered by using the **Care Funding Calculator** in addition to a further £1.2m cashable savings from transforming adult social care processes
- **'Shaping the Market for Looked After Children'** The project anticipates savings of £10m and has secured £285K cashable savings to date through negotiating annual fee increases with providers
- The National College for Leadership of Schools and Children's Services is contributing £150k to support East Midlands leaders going through the leadership in an integrated children's service environment programme.

Efficiency challenge:

- A comparison of authorities' Unit costs and performance levels, has been completed with the West Midlands. This will inform the onsite 'challenge' element which is being developed at authority and service levels to identify opportunities for efficiencies and service improvements. The report also provided information on efficiency projects being delivered across the region linking into the 'Total Place' agenda. The circulation of the reports to Clls will provide elected Members across the region the opportunity to share knowledge and learning.

Efficiency and Transformation Capital Fund

The 2009/10 efficiency and transformation fund allocation has been divided between sub-regional partnerships (SRPs) in the East Midlands with each receiving £673.4k. The SRPs have been proactive in developing their programmes for this year's funding these were approved by the Board on 27th November and work has now commenced on delivery.

3a Programme level regional update:

Adults' Services

- A joint work programme with the Joint Improvement Partnership (JIP) consists of 27 projects, notably the care funding calculator (see efficiency above), support to improve business processes and a number of important pieces of work to help authorities manage the social care market and support service users and carers.

Children's Services

- The Joint Regional Improvement and Efficiency Plan for children and young people includes workforce, safeguarding, shaping the market for children in care, joint commissioning and health inequalities including disability and poverty. Work underway on creating a regional 'Assured Safeguarding' resource, learning from serious case reviews and 'near misses', peer mentoring/challenge and managing no-notice inspections.

Environmental services

- Pilot **carbon management programme** has supported 10 districts and a fire authority to develop a carbon management plan; 12 members have attended the Leadership Academy and a member resource pack for training and development has been produced. In addition, the climate change programme predicts savings of £11m over 5 years by reducing wastage and supporting carbon reduction. **Planning to Adapt project** on target to deliver the NI 188 targets in the region's Local Area Agreements.
- **Waste Management:** Existing practice has been mapped to identify opportunities for collaboration around waste collection and recycles with a challenge event is arranged in March.
- **Environmental Quality:** A regional analysis of existing service models has been completed and a framework and joint working programme agreed. A challenge event has been arranged in March.

Economic Growth Programme

- **Apprenticeships scheme:** Aimed at 16-18 year old unemployed people predominantly for placement in local authorities and aims to deliver 300 apprentices in 2010. A prospectus has been developed, which sets out the offer to LAs, schools and F&R authorities. This will be marketed at a major launch event in March launched
- **Regional Private Property Letting Agency** will secure affordable, good condition property from private landlords in a central administrative lettings agency, to be hosted by Derby City Council. The target for this new accommodation is homeless families in expensive bed & breakfast accommodation, which will result in significant savings for DWP and local authorities and provide a sustainable income for private landlords.
- **Single Point of Entry for Unemployed:** The system currently being developed will reduce the necessity for unemployed/housing benefit claimants being asked to provide personal information up to 16 times.
- **BME Worklessness Programme:** Two events have been delivered for LAs & BME community. The learning from these events will be used to focus work programmes at the BME community worklessness issue
- **Support for PSA16:** the EM IEP is devising an awards scheme (with GOEM) to bring out the best support for vulnerable people in the public and third sector.

Community and Neighbourhood Development Programme

- **LAA support:** Concerns from GOEM about delivery of NI 4 prompted a re-focusing of the support to LAAs which include NI4. A Community Empowerment Adviser will network and consult with the Lead LIAs as to which interventions are the most effective and identify any barriers to the programme.
- **Equality and Diversity:** Three LAs in the region have been provided with bespoke support. Two 'A new tool for successful procurement' events delivered, 5 good practice case studies published. With a 'reading the signs' event for Cllrs exploring why people turn off politics and 3 interactive seminars focused on equalities law, interactive sessions on Equalities Impact Assessments and case study presentations will be delivered in March
- **Regional Scrutiny Scoping Study:** Builds on the Total Place agenda to improve the democratic accountability of organisations by considering whether and how joint scrutiny between local authorities could be taken forward
- **Working with the community:** Delivered 3 'turn the curve' workshops to overcome the barriers to collaboration and engagement; and a commission via the Empowerment Partnership to explore and address the gaps to the levels of support delivered at neighbourhood level; EM IEP is also supporting a Community Achievement Award.

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3b Programme level sub-regional updates:

Derbyshire

- **Derbyshire Wide Area Network:** the enabling infrastructure to support a number of shared services has been installed and the network is now operational
- **Yes Scheme!** Derbyshire Fire & Rescue have delivered a scheme which addresses anti-social behaviour, improving self esteem and improving school attendance. Three schemes have been delivered with more to follow
- **Joint ICT Service:** between North East Derbyshire DC and Derbyshire Dales DC, predicted to save £715k over five years. ICT infrastructure is being put in place, training for staff has begun

Nottinghamshire

- **Community Safety Change Programme:** Central Analytical Unit established to provide a central source of performance data and statistics across the county's Crime and Disorder Reduction Partnerships
- **Single person discount review:** £1.8m savings released from cancelled single person discounts in Nottinghamshire. The review is now being undertaken the City of Nottingham with similar savings predicted
- **Joint procurement** of mosaic software has saved £28K as well as a shared intelligence network
- **NI 14 benchmarking** exercise has resulted in a standard format of comparing data
- **Campaigns** to promote voter turnout and a 'green' attitude to carbon reduction are underway

Leicestershire/Rutland

- **Equality and diversity:** authorities are co-hosting officers to share expertise and enhance consistency
- **Multi-agency Traveller Unit:** established and delivering more effective joint responses
- **Emergency Management:** combined unit established to build resilience to civil emergencies, particularly flooding, providing training and equipment to volunteers to enable a front-line quick response.
- **Big Switch Off:** week long campaign delivered providing advice and information to encourage behaviour change to reduce energy usage, street light dimming technology also implemented within the City
- **Training on combating alcohol issues** delivered to support Leicestershire and Leicester's total place pilot
- **Shared revenue and benefits service** being supported between two districts with potential for others to join

Lincolnshire

- **County wide ICT strategy:** by March 2010 Lincolnshire authorities will be implementing a single ICT strategy
- **Shared Back Office:** two districts have begun merging back office functions and three others will be sharing a joint planning unit. Savings of £4.86m are to be delivered over five years.
- **Public Sector Leadership Development Programme:** all partners in the public sector will be united in a joint leadership development programme building on the aspirations of the Total Place approach.

Northamptonshire

- **Kettering Carbon Reward Scheme:** initial results show that over half of customers on the pilot have reduced their annual energy usage and 47% have achieved a saving of over 5%.
- **Local Councils Training & Development :** 80 councillors received planning training against 18 in 08/09
- **Category Mapping of Expenditure:** to enable efficiencies and service improvements in sub-regional procurement opportunities.
- **Social Benefits in Procurement:** identifying and implementing best practice within procurement in relation to community benefits and Equalities legislation.
- **Buying Energy Efficiently:** councils are collaboratively purchasing energy for their higher usage sites through a flexible procurement arrangement taking advantage of favourable price movements.

5. Thematic Leads

East Midlands plays an important role in collaborative activity in all areas, notably procurement, business transformation and the development of the care funding calculator with WM and SE. Collaborating with the West Midlands and the IDeA to deliver the efficiency challenge

6. Risks and Issues

- Any delay in receipt of year three funding will impact directly on agreed deliverables

Next period:

- Renew a focus on support for procurement at the regional level
- Sustain the focus on support for emerging needs under CAA, for housing and supporting the local economy
- Develop the challenge phase of the EM Efficiency Challenge to identify and deliver support
- Provide the opportunity 'Dragons Den' for LAs to access funding to support 'Total Place' projects
- Finalise and seek approval from the Board for the year 3 regional and sub regional programmes
- Provide support to SRPs, if required, in response to the SRP Programme reviews being undertaken in March
- Providing support for the LAs identified as performing poorly and areas with CAA red flags.